

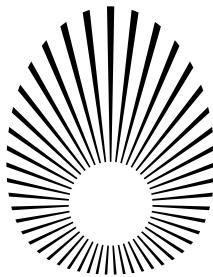
# THE SPA

by METROPOL PALACE BELGRADE



SPA MENU





**Omorovicza,**

BUDAPEST

The Omorovicza journey began over 2,000 years ago, when the healing properties of Hungary's thermal waters were discovered and the first thermal baths were built.

The secret to why Hungarian thermal waters have such remarkable healing properties lies in the unique geological features of the region. There, the earth's crust is thinner, so waters absorb beneficial minerals more effectively as they journey to the surface.

The magic of the healing waters comes from their unique mix of minerals and trace elements. To capture the magic, it was essential to find a way to deliver these minerals deep into the epidermis.

In the course of a lengthy bio-fermentation process, the beneficial minerals in the healing waters evolve into bio-available compounds. In turn, those complex compounds are encapsulated in phospholipids, resulting in the Healing Concentrate™, which ensures the absorption of the minerals deeper into the epidermis.

**The results are nothing short of extraordinary:  
FIRMER, SUPPLER & YOUNGER-LOOKING skin.**

Experience the healing rituals of Omorovicza. Treatments informed by centuries of curative culture and performed by our specialized therapists who became experts in the art of Hungarian facial massage.

"Omorovicza" je svoje putovanje započela pre više od 2.000 godina, kada su otkrivena lekovita svojstva mađarskih termalnih voda i izgrađena prva termalna kupatila.

Tajna izuzetnih lekovitih svojstava termalnih voda Mađarske leži u jedinstvenim geološkim odlikama ovog regiona.

Zemljina kora je tu tanja, tako da vode na svom putu prema površini efikasnije upijaju blagotvorne minerale. Magija ovih lekovitih voda potiče od jedinstvene kombinacije minerala i mikroelemenata. Da bi se ta magija "uhvatila", bilo je neophodno pronaći način da minerali prodru duboko u epidermis.

Tokom dugotrajnog procesa biofermentacije, blagotvorni minerali u lekovitim vodama prelaze u biološki raspoloživa jedinjenja. Zatim se ta složena jedinjenja zatvaraju u fosfolipide, i na taj način nastaje "lekoviti koncentrat" - "Healing Concentrate", koji omogućava apsorpciju minerala u dubljim slojevima epidermisa.

Rezultati su zaista izvanredni:  
**ČVRŠĆA I GIPKIJA KOŽA MLADALAČKOG IZGLEDA.**

Doživite isceljujuće "Omorovicza" rituale. Tretmani se oslanjaju na vekovima dugu kulturu lečenja, a naši specijalizovani terapeuti su istinski stručnjaci za umetnost mađarske masaže lica.



**1.33:1**  
FULL FRAME



01

# OMOROVICZA SIGNATURE TREATMENT

JEDINSTVENI "OMOROVICZA" TRETMAN



1.33:1  
FULL FRAME



## **RED CARPET, GOLD glaMOOR → (135 minutes | €250)**

*A star-quality full body treatment for flawless, glowing skin. This beauty ritual commences with a full body exfoliation featuring 24ct Gold and moves on with an indulgent facial with the use of the iconic Thermal Cleansing Balm, which renowned Hollywood make-up artists swear by. An antiaging and radiant treatment for both face and body with the use of powerful ingredients like Moor mud, 24ct Gold and copper.*

## **ZLATNI GLAMUR NA CRV ENOM TEPIHU (135 minuta | €250)**

Luksuzni tretman celog tela vrhunskog kvaliteta za besprekornu, blistavu kožu. Ovaj ritual lepote počinje pilingom celog tela sa 24-karatnim zlatom i nastavlja se blagim tretmanom lica uz upotrebu čuvenog termalnog balzama za čišćenje, bez koga ni čuveni hollywoodski šminkerki ne mogu da zamisle svoj dan. Tretman protiv starenja pruža odmah vidljive rezultate u vidu blistavog sjaja i tonusa kože kako lica tako i tela, koristeći moćne sastojake kao što su "Moor" blato, 24-karatno zlato i bakar.

02

# OMOROVICZA FACIAL TREATMENTS

"OMOROVICZA" TRETMANI LICA



1.33:1

FULL FRAME

## **1. QUINTESSENTIAL OMOROVICZA TREATMENT**

→ (60 minutes | €160)

DEEP CLEANSING AND PORE REFINING FACIAL INCLUDING THE OMOROVICZA FACIAL MASSAGE RITUAL

*This signature facial contains the use of mineral rich Hungarian Moor Mud, which detoxifies and draws out impurities for deep cleansing. The application of a fragrant Moor mud mask follows a thorough cleansing and mild exfoliation. The iconic Moor Mud cleansing balm as well as tropical fruit extracts, help to treat sensitive skin and reduce pore size. A classic Hungarian facial massage instantly lifts and firms the skin.*

### **EKSKLUZIVNI “OMOROVICZA” TRETMAN (60 minuta | €160)**

UKLJUČUJE DUBINSKO ČIŠĆENJE I SUŽAVANJE PORA I “OMOROVICZA” RITUAL MASAŽE LICA

Ovaj ekskluzivni tretman lica obuhvata primenu mađarskog tresetnog blata (Hungarian Moor Mud) bogatog mineralima, kojim se vrši detoksikacija, izvlači nečistoća i omogućava dubinsko čišćenje kože. Posle temeljnog čišćenja i blagog pilinga, sledi mirisljiva maska od tresetnog blata. Ekskluzivni “Moor Mud” melem za čišćenje od tresetnog blata, u kombinaciji sa ekstraktima tropskog voća, pomaže lečenje osetljive kože i smanjuje pore. Klasična mađarska masaža lica trenutno podiže i učvršćuje kožu.

## **2. GOLD HYDRALIFTING FACIAL → (90 minutes / €220)**

INCLUDING THE OMOROVICZA FACIAL MASSAGE RITUAL THE ROSE QUARTZ STONE MASSAGE AND DERMAGLOBES

*This strengthening and hydrating treatment starts with an application of Hungarian Moor mud to cleanse, exfoliate and peel. A rose scented gold mask then deploys hyaluronic acid in three different forms to plump, nourish and sooth the skin, while bio-available gold repairs micro-damage to strengthen the skin. The traditional Hungarian facial massage lifts and firms. A sprinkling of Gold Shimmer oil adds a subtle sparkle to arms and décolleté.*

### **ZLATNI HIDRALIFTING TRETMAN LICA (90 minuta | €220)**

UKLJUČUJE “OMOROVICZA” RITUAL MASAŽE LICA, MASAŽU ROZE KVARCOM I MASAŽU PODRUČJA OKO OČIJU SA KUGLICAMA SA RASHLAĐUJUĆIM EFEKTOM (“DERMAGLOBES”)

Ovaj tretman za jačanje i hidrataciju kože počinje nanošenjem mađarskog tresetnog blata, za čišćenje, piling i uklanjanje odumrlih ćelija kože. Zatim, zlatna maska sa mirisom ruže aktivira hijaluronsku kiselinu u tri različita oblika, čime vraća jedrinu, hrani i umiruje kožu, dok biološki raspoloživo zlato popravlja mikrooštećenja i snaži kožu. Tradicionalna mađarska masaža lica podiže i učvršćuje kožu. Blagi dodir “Gold Shimmer” ulja daje suptilnu blistavost rukama i dekolteu.

## **3. BLUE DIAMOND FITNESS FACIAL → (75 minutes / €350)**

INCLUDING THE OMOROVICZA FACIAL MASSAGE RITUAL AND DERMAGLOBES

*This premium anti-ageing, firming and brightening treatment helps to revitalize dull, lackluster skin. It firms and energizes, using gentle enzyme exfoliation. Blue Diamond facial includes a cooling eye treatment and restores skin fitness, essential to the youthful behavior of skin cells. The traditional Hungarian facial massage will accelerate the oxygenation of the skin to re-energize and lift.*

### **“PLAVI DIJAMANT” FITNES TRETMAN LICA (75 minuta | €350)**

UKLJUČUJE “OMOROVICZA” RITUAL MASAŽE LICA I RASHLAĐUJUĆI TRETMAN PODRUČJA OKO OČIJU SA KUGLICAMA “DERMAGLOBES”

Ovaj vrhunski tretman lica protiv znakova starenja, učvršćuje i posvetljuje kožu, i vraća vitalnost umornoj koži bez sjaja. Daje čvrstinu i energiju koži pomoći nežnog enzimskog pilinga. Blue Diamond tretman lica uključuje i rashlađujući tretman područja oko očiju i obnavlja fitnes kože, neophodan za održavanje mladalačke aktivnosti kožnih ćelija. Tradicionalna mađarska masaža lica ubrzava prliv kiseonika u kožu, vraća joj energiju i podiže njen tonus.



## 4. SILVER CLARIFYING FACIAL → (60 minutes | €160)

### DETOX AND CURE

*The Silver Skin facial uses our mineral-rich Hungarian moor mud, which has multiple age-defying benefits and help to detoxify. This facial capture's the power of colloidal silver which has been recognized for its anti-bacterial and curative properties. Combined with niacin-amide, it provides a potent blend that combats blemishes and breakouts. Salicylic and glycolic acids help unclog pores to reveal clearer, smoother, healthier skin. The treatment includes a light lymphatic drainage massage, which reduces puffiness, eliminates excess fluids and toxins that accumulate in the tissue.*

### SREBRNI TRETMAN ZA ČIŠĆENJE LICA (60 minuta | €60)

#### DETOKSIKACIJA I LEČENJE

"Silver Skin" tretman lica oslanja se na naše mineralima bogato mađarsko tresetno blato, poznato po svojstvima koja ublažavaju znakove starenja i pomažu detoksikaciju kože. Ovaj tretman lica koristi snagu koloidnog srebra, čija su antibakterijska i lekovita svojstva široko priznata. U kombinaciji sa nijacinamidom (Vitamin B3), daje moćnu mešavinu koja se bori protiv nesavršenosti i osipa na koži. Salicilna i glikolna kiselina pomažu uklanjanje nečistoća iz pora i otkrivaju pročišćenu, glatkiju i zdraviju kožu. Ovaj tretman uključuje i blagu limfnu drenažu, kojom se smanjuje podbulost i uklanja višak tečnosti i toksina nagomilanih u tkivu.

## 5. ILLUMINATING C FACIAL → (60 minutes / €190)

*Designed to brighten and illuminate complexion, this facial begins with a gentle peeling, enriched with copper for an anti-oxidant, collagen- stimulating punch. A unique facial massage soothes the senses and accelerates microcirculation, whilst rose-and peony-scented mask plumps and nourishes the epidermis, to help reduce the appearance of fine lines and wrinkles.*

### C TRETMAN ZA BLISTAVU KOŽU LICA (60 minuta | €190)

Ovaj tretman, koji vaš ten čini svetlijim i sjajnijim, počinje blagim pilingom, obogaćenim bakrom koji ima antioksidantno dejstvo i stimuliše proizvodnju kolagena. Jedinstvena masaža lica umiruje sva čula i ubrzava mikrocirkulaciju, dok maska sa mirisom ruže i božura vraća jedrinu i hrani epidermis, čime se ublažava izgled finih linija i bora na koži.

## 6. GENTLEMAN'S FACIAL → (75 minutes / €150)

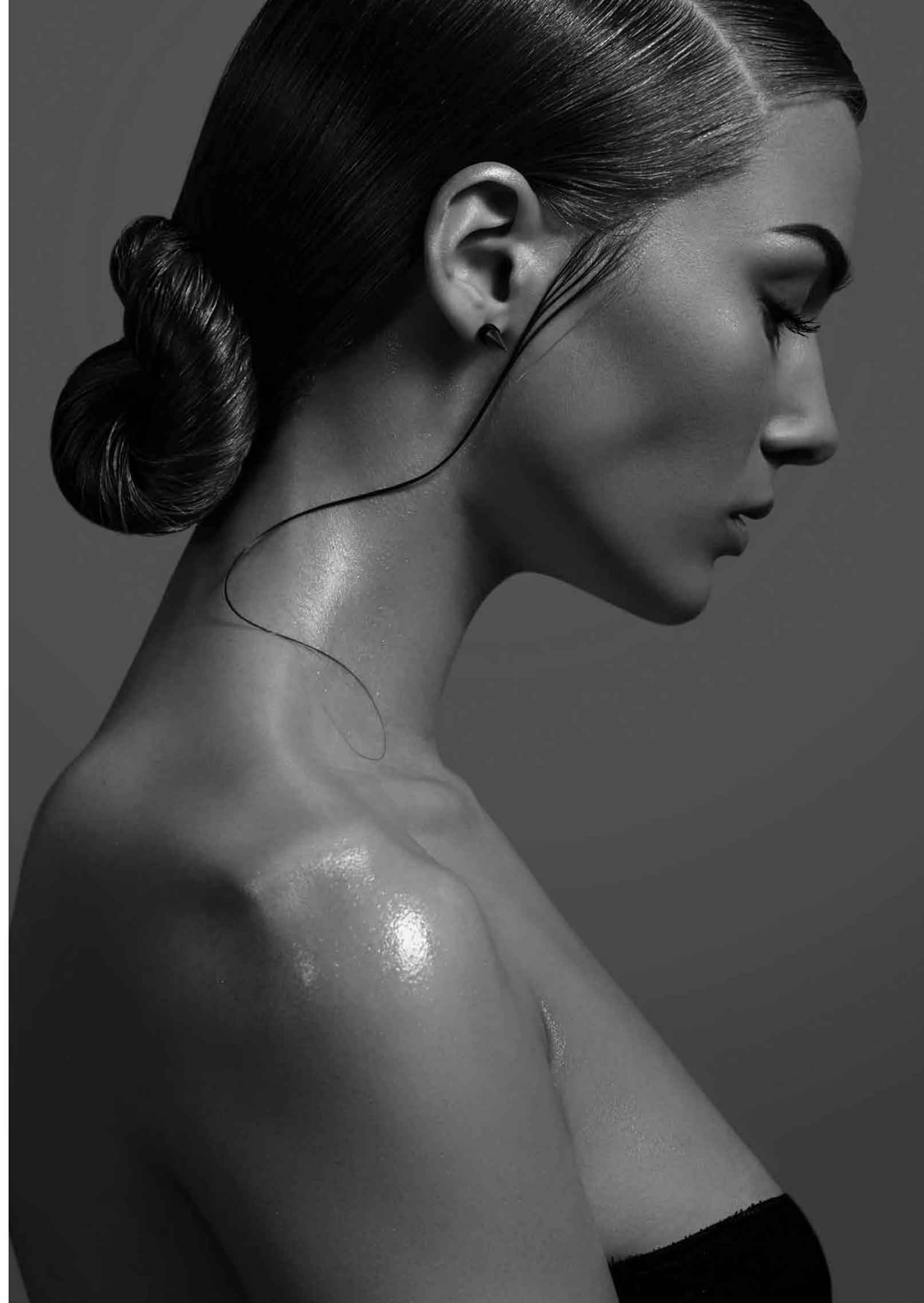
### INCLUDING THE OMOROVICZA FACIAL MASSAGE RITUAL AND GENTLEMAN'S SHOULDER MASSAGE

*This signature facial contains the use of mineral-rich Hungarian Moor mud, which detoxifies and draws out impurities for deep cleansing. The application of a fragrant Moor mud mask follows a thorough cleansing and mild exfoliation. The iconic Moor mud cleansing balm as well as tropical fruit extracts, help to treat sensitive skin and reduce pore size. A classic Hungarian facial massage instantly lifts and firms the skin.*

### TRETMAN LICA ZA MUŠKARCE (75 minuta | €150)

#### UKLJUČUJE "OMOROVICZA" RITUAL MASAŽE LICA I MASAŽU RAMENA ZA MUŠKARCE

Ovaj ekskluzivni tretman lica obuhvata primenu mineralima bogatog mađarskog tresetnog blata, kojim se vrši detoksifikacija, izvlači nečistoća i omogućava dubinsko čišćenje kože. Posle temeljnog čišćenja i blagog pilinga, sledi mirišljava maska od tresetnog blata. Čuveni "Moor Mud" melem za čišćenje od tresetnog blata, u kombinaciji sa ekstraktima tropskog voća, pomaže lečenje osjetljive kože i umanjuje pore. Klasična mađarska masaža lica trenutno podiže i učvršćuje kožu.





03

# OMOROVICZA BODY TREATMENTS

"OMOROVICZA" TRETMANI TELA



1.33:1  
FULL FRAME

## **1. TIMELESS OMOROVICZA FULL BODY MASSAGE**

**→ (60 minutes / €175)**

*This body massage treatment is unlike any other massage you have experienced before. It involves a unique combination of relaxing and deep tissue Hungarian body massage techniques, to relax the Nervous-system, reduce stress and ease muscle tension in the whole body. It helps to improve circulation and flexibility as well as stimulating muscles, improving firmness and skin tone.*

### **EKSKLUZIVNA "OMOROVICZA" MASAŽA CELOG TELA (60 minuta | €175)**

Ovaj tretman masaže tela ne nalikuje nijednoj drugoj masaži koju ste doživeli ranije. On uključuje jedinstvenu kombinaciju mađarskih tehnika masaže tela - opuštajuće i dubinske masaže tkiva, koja opušta nervni sistem, smanjuje stres i otklanja napetost mišića u celom telu. Poboljšava cirkulaciju i fleksibilnost, a istovremeno stimuliše mišiće, poboljšavajući čvrstinu i tonus kože.

## **2. MINERAL STONE MASSAGE → (60 minutes / €100)**

*A warm blend of essential oils and warm mineral stones make this body experience truly transporting. Stones are not placed on the body; they become extensions of the therapist's hands to relieve muscular tension and stress.*

### **MASAŽA MINERALNIM KAMENJEM (60 minuta | €100)**

Topla mešavina eteričnih ulja i toplo mineralno kamenje pružiće vašem telu zaista neponovljivo iskustvo. Kamenje se ne postavlja na telo; ono postaje produžena ruka vašeg terapeuta, i pomaže da se oslobođite stresa i napetosti u mišićima.

## **3. CLASSIC HUNGARIAN MUD WRAP → (90 minutes / €175)**

*More than an ordinary wrap treatment, this body experience begins with a vigorous yet gentle body detoxifying exfoliation using sea salt, Hungarian moor mud and capsicum peptide. A deep cleansing mud mask is then lathered onto the body. While the mud cleanses and the body wrapped, the therapist performs a scalp treatment with the application of the Revitalising Scalp Mask to relieve any tension or stress. A stone body massage using a rich blend of essential oils will help invigorate and detoxify while relieving muscular tension.*

### **KLASIČNE MAĐARSKE OBLOGE OD BLATA (90 minuta | €175)**

Više od običnog tretmana sa oblogama, ovo iskustvo počinje snažnim, ali nežnim pilingom i detoksifikacijom celog tela pomoću morske soli, mađarskog tresetnog blata i peptida iz ljute paprike (capsicum peptide). Maska od blata za dubinsko čišćenje se zatim, u bogatoj peni, nanosi na celo telo. Dok blato pročišćava vaše telo obavijeno oblogama, terapeut vrši tretman kože glave pomoću maske za revitalizaciju kože glave (Revitalising Scalp Mask) da bi otklonio bilo kakvu napetost ili stres. Masaža tela kamenjem, uz pomoć raskošne mešavine eteričnih ulja, pomoći će vašem telu da povrati energiju i izbaciti toksine, istovremeno se oslobadajući napetosti u mišićima.

## **4. GOLDEN BODY TREATMENT → (90 minutes / €180)**

*Dazzling as it is, gold is a mineral with proven anti-inflammatory properties, it helps to heal the micro-damage inflicted daily and to revitalize the skin. This treatment involves an invigorating exfoliation with a golden sugar scrub, to help improve circulation and a soothing massage, with an oil redolent of ylang-ylang and enriched with gold particles. Guaranteed to leave the body softened, hydrated and radiant.*

### **ZLATNI TRETMAN TELA (90 minuta | €180)**

Uz svu svoju blistavost, zlato je i mineral sa dokazanim protivupalnim svojstvima, pomaže zaceljivanje mikroštećenja koja nastaju svakodnevno i vraća vitalnost koži. Ovaj tretman obuhvata okrepljujući piling tela, sa kombinacijom zlata i šećera koja poboljšava cirkulaciju, kao i umirujuću masažu ylang-ylang uljem obogaćenim česticama zlata. Posle ovog tretmana, vaše telo će biti meko, hidrirano i blistavo.



# ADD ON TREATMENTS

DODATNI TRETMANI



1.33:1

FULL FRAME

# FULL FRAM

## 1. RELAXING BACK TREATMENT → (30 minutes / €35)

*This treatment begins with a deep cleansing exfoliation followed by a warm thermal moor mud mask to draw out impurities on the back neck and shoulders. After a relaxing foot and leg massage that concentrates on the nerve endings the treatment is concluded with a firming back, neck and shoulder massage, to relieve muscle tension, leaving the guest feeling refreshed and improving skin texture.*

### **OPUŠTAJUĆI TRETMAN LEDA (30 minuta | €35)**

Ovaj tretman počinje dubinskim čišćenjem i pilingom, a nastavlja se toploim termalnom maskom od tresetnog blata, koje uklanja nečistoće sa leđa, vrata i ramena. Posle opuštajuće masaže stopala i nogu, usmerene na nervne završetke, tretman se završava učvršćujućom masažom leđa, vrata i ramena, koja otklanja napetost mišića i posle koje se gost oseća osveženo, a tekstura njegove kože se poboljšava

## 2. SOOTHING EYE TREATMENT → (15 minutes / €35)

*In this 15-minute eye-treatment, arnica and vitamin K to remove puffiness and dark circles and a gentle massage using cooling Dermaglobes soothes and relaxes the eye contour for brighter refreshed eyes.*

### **UMIRUJUĆI TRETMAN PODRUČJA OKO OČIJU (15 minuta | €35)**

U ovom 15-minutnom tretmanu područja oko očiju, arnika i vitamin K ublažavaju podbulost i tamne podočnjake, dok nežna masaža pomoću kugli sa hladnim gelom „Dermaglobes“ umiruje i opušta konture očiju, dajući im vedriji i osvežen izgled.

## 3. FIRMING NECK AND DECOLLETE TREATMENT → (30 minutes / €110)

*This neck and décolleté treatment hydrates, lifts and firms instantly, for a smooth and taught neck and décolleté. White Truffle enzymes repair the skin and improve elasticity. Edelweiss Proteins help to tighten and lift, for a more defined jaw line. Hyaluronic acid, in two different forms helps the skin to recover fullness and density. Lastly, a targeted massage, which draws on ancient Hungarian techniques, will awaken the muscles in the neck and décolleté, for a stronger lift effect.*

### **UČVRŠĆUJUĆI TRETMAN VRATA I DEKOLTEA (30 minuta | €110)**

Ovaj tretman vrata i dekoltea trenutno hidrira, podiže i učvršćuje kožu, za gladak i zategnut izgled vrata i dekoltea. Enzimi belog tartufa obnavljaju kožu i poboljšavaju njenu elastičnost. Proteini iz runolista pomažu učvršćivanje i podizanje kože, za naglašeniju konturu vilice. Hijaluronska kiselina u dva različita oblika pomaže koži da povrati punoču i gustinu. A za kraj, ciljana masaža koja se oslanja na drevne mađarske tehnike probudiće mišiće vrata i dekoltea za još snažniji efekat podizanja.

## 4. REVITALIZING HEAD AND SCALP TREATMENT → (30 minutes / €35)

*A delightful addition, this enchanting add on begins with acupressure, which releases fatigue, stress and tension from neck and head whilst at the same time nourishing the hair with vital minerals and oils. A refreshing menthol and moor mud mask application on the scalp, is followed by a neck and shoulder massage.*

### **REVITALIZUJUĆI TRETMAN GLAVE I TEMENA (30 minuta | €35)**

Kao fantastičan bonus, ovaj čarobni dodatni tretman počinje akupresurom, koja otpušta umor, stres i napetost iz vrata i glave, a istovremeno hrani kosu vitalnim mineralima i uljima. Osvežavajuća maska od mente i tresetnog blata nanosi se na kožu glave, a zatim sledi masaža vrata i ramena.

## FITNESS & SPA ETIQUETTE

The Spa Etiquette at Metropol Palace In the interests of the comfort, safety and relaxation of all our guests we ask that the following guidelines are followed at all times:

### GENERAL

- The Spa and its environs are strictly NO SMOKING areas.
- We do not allow mobile phones in the spa areas, please leave them switched off in your locker. This is the time for your body and mind to release the worries and stresses of the day.
- Please conduct all conversations at levels consistent with a relaxing Spa environment.
- The Spa & its facilities are open to persons aged 16 and over.
- Shower towels can be found on the Spa reception desk, please do not take shower towels outside.
- Please leave all items of value in your locker. The Spa is not responsible for loss of or damage to a guest's personal belongings.
- Always shower before using pool facilities and between sauna and steam rooms. A robe & slippers should be worn in all spa areas.
- Swimwear is compulsory in Steam, Sauna and pool areas.
- A towel should always be placed on sauna and steam room benches between you and the bench.
- Please do not leave toiletries in showers or wet vanity areas.
- Shaving is permitted in the male changing rooms. However, please ensure that wet vanity areas are left clean.
- Razors should not be placed in any of the waste bins and shaving is strictly prohibited in the saunas and steam rooms.
- Please do NOT add oils or other products to the sauna bucket water without first speaking to a member of staff.
- Please ensure you drink plenty of fluid to re-hydrate after use of the sauna and steam rooms. Please place all used towels in the baskets provided.
- Food & drink should not be brought into spa for consumption during your visit.
- Refreshments are available in the relaxation areas and the Hotel Restaurant.
- All guests will be required to complete and sign a health & lifestyle questionnaire upon arrival prior to entrance to the spa facilities.
- If you have a gift voucher please remember to bring this with you on the day to hand to Reception.
- All facilities are subject to availability.

### WHEN TAKING A TREATMENT

- Please arrive in good time to enjoy the facilities and ensure that you are ready to be collected by your therapist at the allotted time.

#### TIME LOST THROUGH LATE ARRIVAL WILL RESULT IN A SHORTENED OR AMENDED TREATMENT BEING OFFERED WITHOUT REFUND

- Underwear or suitable swimwear should be worn into the treatment room and during treatments. For some treatments you will be provided with disposable underwear by your therapist, and suitable towel draping will be used at all times.
- During treatments, please let your therapist know if you are comfortable or uncomfortable, too warm or too cold, or if their pressure is too light or too firm. Your comfort and care is our greatest concern and priority.
- If you have a particular injury or physical condition, please explain it to the therapist. They can suggest appropriate adjustments to the treatment for your comfort and enhancement.
- There is no pressure to talk during a treatment. It is entirely up to you. If you have any questions or would like to talk, certainly do so. The therapist will take their cues from you.
- If you are quiet they will be too.
- We hope you enjoy this interlude of pampering and relaxation.
- Your comments are always welcome.

### SPA TOURS

Spa Tours are by appointment only and can be conducted outside of the spa's operating hours.

### CANCELLATION POLICY

Please note 6 hours cancellation notice is required for all bookings and services otherwise 50% of the total treatment price will be charged. Credit card details may be required in order to confirm a booking.

### THE SPA OPENING HOURS ARE FROM 7:00-22:00, SPA OPENING HOURS 9:00-21:00

The prices are in Euro and all payments will be made in Dinars by calculating the official middle exchange rate RSD/EUR of The National Bank of Serbia on the day of payment.

## PRAVILNIK FITNES I SPA CENTRA

U cilju komfora, sigurnosti i opuštanja svih naših gostiju molimo Vas da se pridržavate sledećih pravila:

### OPŠTA PRAVILA

- U prostorijama spa centra strogo je zabranjeno pušenje.
- U prostorijama spa centra nije dozvoljeno korišćenje mobilnih telefona. Molimo Vas da isključite svoje mobilne telefone i ostavite ih u svom ormariću. Iskoristite vreme za opuštanje i oslobođanje od svakodnevнog stresa.
- Molimo Vas da konverzacija u spa centru bude u skladu sa opuštajućom spa atmosferom.
- Sadržaje spa centra mogu koristiti osobe od 16 godina pa naviše.
- Peškire za tuširanje će naći na Spa recepciji, molimo Vas da ih ne iznosite iz spa centra.
- Sve predmete od vrednosti ostavite u Vašem ormariću. Spa centar ne snosi odgovornost za gubitak ili oštećenje ličnih stvari gostiju.
- Obavezno se istuširajte pre korišćenja bazena i između korišćenja sauna i parnog kupatila. Bade mantil i papuče su obavezne u svim prostorijama spa centra.
- Korišćenje bazena, sauna i parnog kupatila nije dozvoljeno bez kupaćeg kostima.
- Obavezno stavite peškir na deo za sedenje u sauni i parnom kupatilu.
- Molimo Vas da ne ostavljate šampone i ostalu kozmetiku u tuš kabinama i u svačionicama.
- Brijanje je dozvoljeno u muškoj svačionici. Molimo Vas da lavaboe za sobom ostavite čiste i da brijače ne bacate u kantu za smeće.
- Brijanje je strogo zabranjeno u sauni i parnom kupatilu.
- Molimo Vas da u sauni ne dodajete ulja ili druge proizvode u kanticu sa vodom bez dozvole nekog od zaposlenih.
- Molimo Vas da unosite dosta tečnosti posle korišćenja sauna i parnog kupatila.
- Molimo Vas da korišćene peškire i bade mantile ubacite u korpe predviđene za to.
- Nije dozvoljeno unošenje hrane i pića u spa centar. Moguće je poslužiti se osveženjima u relax sobi i u hotelskom restoranu.
- Potrebno je da svи gostи popune i potpišu zdravstveni upitnik i upitnik o životnim navikama pre ulaska u spa prostorije.
- Ukoliko imate poklon-vaučer molimo Vas da isti ponesete sa sobom i predate ga na spa recepciji prilikom dolaska.
- Svi sadržaji zavise od raspoloživosti.

### DOLAZAK NA TRETMAN

Molimo Vas da dodelete na vreme kako biste uživali u našim sadržajima. Potrudite se da budete spremni kada terapeut dode po vas u precizirano vreme.

#### KAŠNJENJE NA TRETMAN ĆE REZULTIRATI SKRAĆENJEM TRAJANJA TRETMANA ILI ĆE BITI PONUĐEN DRUGI TRETMAN BEZ NADOKNADE.

- Obavezno je nošenje kupaćeg kostima ili donjem vešu u sobi za masažu i tokom tretmana. Za pojedine tretmane čete od terapeuta dobiti vež za jednokratnu upotrebu i odgovarajući peškir koji će biti korišćen sve vreme tretmana. Molimo Vas da tokom tretmana date do znanja svom terapeutu da li Vam je udobno, previse toplo ili hladno ili da li Vam odgovara jačina tretmana. Vaš komfor je naš prioritet.
- Ukoliko imate neku povredu, molimo Vas da to objasnite Vašem terapeutu. Terapeut Vam može preporučiti odgovarajući tretman u cilju Vaše udobnosti i maksimalnog opuštanja.
- Na Vama je da odlučite da li želite razgovor tokom tretmana. Ako imate bilo kakva pitanja ili želite da razgovarate sa terapeutom, slobodno učinite to. Terapeut će se ponašati u skladu sa Vašim željama.
- Nadamo se da će uživati u vremenom provedenom kod nas.
- Vaši komentari su uvek dobrodošli.

### SPA TURE

Spa ture se moraju zakazati i moraju biti van radnog vremena spa centra.

### POLITIKA OTKAZIVANJA

Ukoliko želite da otkažete tretman, molimo Vas da nas obavestite 6h pre tretmana. U suprotnom će 50% od cene tretmana biti naplaćeno. Podaci o kreditnoj kartici mogu biti traženi u cilju potvrde rezervacije.

### RADNO VРЕME THE SPA JE OD 7:00h-22:00h, SPA OTVARANJE 9:00h-21:00h

Cene izražene u eurima plaćaju se u dinarskoj vrednosti obračunate po zvaničnom srednjem kursu DINARA/EURA Narodne Banke Srbije na dan uplate.



